



**Resourcing
Solutions**
engaging people

Resourcing Solutions' HSQE Briefing: Driver Safety Dec 16

Think Safe, Act Safe and Be Safe



Our Safety Vision:

- Our vision of “preventing harm to all” is at the centre of our Safety Strategy and is synonymous with our commitment to resourcing and working safely.
- We believe that our vision can be achieved if we all develop a safe mind-set, plan our tasks correctly and actively seek ways to prevent incidents. We also believe that behaving in a safe way will also lead to zero accidents. We have devised a set of rules that underpins our vision and are consistent with our mantra. **Think safe, act safe and be safe!**



Think Safe, Act Safe and Be Safe

In this edition:

- Road Rage Incident
- Introduction
- Before you set off
- During your journey
- After your journey



**Resourcing
Safely**

Action required:

- After reading this briefing, you are required to respond, please click **“I have read and understood”** or email ebeardsley@resourcing-solutions.com with acknowledgement and any questions/suggestions

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Road Rage Incident

On the 17th Dec 2016, a Resourcing Solutions worker was the victim of a road rage incident on the way home from his shift. He was attacked by two youths who threatened him with a knife and beat him around the head with a crutch. The police are currently investigating the incident.

The following briefing gives advice of how to avoid becoming involved in Road rage related incidents and how best to stay safe should a fellow road user become aggressive towards you.



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Road Rage - Introduction

- Driving, whether for work or leisure, can be enjoyable but at times is **stressful** and **demanding**. Drivers need to be fit, relaxed and rested for the demands of safe travel. Good driving requires a **responsible attitude** to other road users as well as a high level of concentration, observation and anticipation. The reality is, however, that everyone makes mistakes.
- Our attitude as drivers, how we deal with our own mistakes and our reaction to those made by other people, will influence our own safety and well-being and that of other road users around us.
- Aggressive, selfish or impatient attitudes influence the way we drive. This can develop into a tendency to take **irresponsible risks**, such as tailgating, exceeding speed limits, undertaking, or jumping red lights.

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Road Rage

- Our emotional mood also influences our behaviour; drivers commonly express how they feel in the way they drive. Traffic delays and congestion can also influence our frame of mind. Life stresses such as relationship anxieties, financial or employment problems, domestic or workplace arguments (to highlight only a few) influence our mood and can affect our attitude to driving and safety behind the wheel.
- Many drivers find different ways to keep calm but the next few slides have some suggestions on dealing with, and avoiding, potential conflict, "road rage" or **red mist**.



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Road Rage - Before you set off

- When we are emotionally upset or psychologically caught up in something else, we are not able to give the road our full attention and so, do not drive safely. **Try to ensure you are in a calm, good mood before driving.**
- Plan time into journeys in case you are delayed by traffic; this can help to alleviate the pressure you feel if you're running late.



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Road Rage - During your journey

- Whilst driving **do not over-react** to, or **panic** about, another driver's error, bad driving or poor attitude. They may be unaware of their actions. Try to stay away from them and **concentrate** on driving well and within the law.
- **Avoid getting into conflict** with another driver. There will be some bad drivers who are looking for a reaction or conflict. "Competing" with another driver could lead to the incident becoming serious. Keep your mind focused on your driving.
- **Stay calm** and **think logically** – when confronted by an irate driver don't engage in gestures, headlight flashing or sounding the horn as this will serve no purpose and may exacerbate the situation. It will also distract you. Concentrate on driving responsibly.
- Refrain from eye contact with an angry or aggressive driver as this has the potential to make the situation worse.

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Road Rage - During your journey

- If you find you are being followed by an impatient driver (tailgated) – do not allow yourself to be "pushed" along, intimidated or made to increase your speed. Without actually pulling over or stopping – find a safe opportunity to allow that driver to pass. Circumnavigating a roundabout to enable a tailgater to get past you will add little time to your journey but can make a significant difference to stress levels
- If you find that you are being persistently followed by an aggressive driver – try to make your way to a public place, police station or busy street and if necessary call the police. Do not allow an aggressive driver to follow you home.
- **Under no circumstances should you endanger your safety or well-being by getting out of the car to deal with an angry or aggressive driver. If confronted with a road rage situation remain in the car with the windows closed and door locked. If necessary, call for help on a mobile phone (not while driving).**

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Road Rage - During your journey

- If you accidentally cause another driver to become angry – hold up your whole hand as a friendly acknowledgement of your mistake – this can diffuse the situation.
- If your mood is affected by an incident during your journey, once you have moved away from any danger, find an opportunity to stop and take time out.
- Focus on the present and your driving rather than the destination or purpose of the journey.



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Road Rage - After your journey

- If you are able to recognise when you're becoming stressed, angry or impatient while driving, you will be better equipped to deal with these emotions. Try to find time occasionally to reflect on your driving and think about how mood or stress has effected your actions.





“Think Safe, Act Safe and Be Safe”

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