

Quality Policy

The Scope of this Policy:	Internal	External	Dual
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1.0 Statement of Intent

Our business is built on engaging people and in order to succeed we need to be engaging people. Resourcing Solutions (from hereon in will be known as the Company) intends to be the first choice consultancy for our clients and candidates for recruitment services and the employer of choice by exceeding expectations.

2.0 Aim

The Company aims to provide consistently high quality recruitment solutions with the highest level of personal service across the sectors in which we operate, building long term relationships with clients and candidates through professional competence, integrity, enthusiasm and commitment. The service provision will be dynamic and sympathetic towards an ever changing marketplace of today. The Company also aims to ensure the business continuity and protecting the Company's information asset from internal, external, deliberate or accident threats. The Company will set clear objectives which will be monitored and reviewed regularly to ensure they remain relevant and appropriate for the business and drive continued improvement.

Our vision is based on "engaging people" to make a significant positive difference to our customers by findings exceptional talent for our clients and the best jobs for our candidates.

3.0 Commitment

The Company will implement a documented Quality Management System to comply with applicable legislation and standards. We will maintain certification to ISO 9001 Quality Management System (Scope: The provision of technical and commercial recruitment services specialising in rail, civil engineering, construction, building services, engineering and telecommunications. The provision of overseas recruitment services). We will commit resources to seeking innovation, engagement and harvest a positive culture, where people report concerns and take action. This will extend to suppliers and other stakeholders.

Details of how the requirements of this policy are achieved are set out in other supporting procedures. All personnel are made aware of this policy, during induction training, and are encouraged to demonstrate their own support to the system by continuous active participation. This policy will be reviewed at least annually and significant changes communicated to all personnel.

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Signed:	

